



Information Sheet for Ski Schools

The 2020/21 winter season presents us all with very particular challenges. Together we are doing everything possible to nevertheless make this winter into a success and to enable our guests to have a safe and relaxing winter holiday.

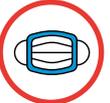
AUSTRIANWIDE MEASURES

The following measures have been implemented by the Austrian Federal Government, based on the current [statutory regulations](#):

- A minimum distance of 1 metre between people who don't live in the same household
- Compulsory wearing of face coverings in the customer area of the ski school
- Maintaining the group composition
- Covid-19 tests for ski teachers. With regards to this, the Federal Government will include costs of tests for ski teachers as part of their "Sichere Gastfreundschaft" (safer hospitality) initiative
- Additional hygiene measures

ADDITIONAL RECOMMENDATIONS

- » Maximum group size of 10 people



THE FEDERATION OF AUSTRIAN SKI INSTRUCTOR ASSOCIATIONS' GUIDELINES

In addition, the Federation of Austrian Ski Instructor Associations has compiled a policy paper, "Health Protection and Winter Tourism", to act as a guideline for ski schools. It can be [downloaded here](#) (German only)

COVID-BOARD SALZBURGERLAND RECOMMENDATIONS

For optimal preparation for the coming winter, in addition to putting the above-named safeguards in place, the Covid-Board Salzburgerland also recommends implementing the following measures:

Testing



Snow sport teachers who have travelled in from abroad must submit proof of a Covid-19 test to the ski-school owner
Regular SARS-COV2 testing of snow-sport teachers and employees who have contact with ski school guests

Dealing with and behaviour towards ski guests

- Registering ski school guests whilst being mindful of data-protection regulations
- Equipping the front-office areas of ski schools with sanitisers and installing plexiglass fixtures wherever possible: for example, in the cash-desk area
- Offering and advertising online booking
- Offering guest-friendly cancellation conditions
- Making face coverings mandatory on shuttle services
- When there are a number of different ski schools in the area, ski schools should coordinate between themselves to arrange staggered lunchtimes, transportation, timings etc.