

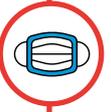
# Information Sheet for Cable Cars

The 2020/21 winter season presents us all with very particular challenges. Together we are doing everything possible to nevertheless make this winter into a success and to enable our guests to have a safe and relaxing winter holiday.

## AUSTRIANWIDE MEASURES

The following measures have been implemented by the Austrian Federal Government, based on the current [statutory regulations](#):

- A minimum distance of 1 metre between people who don't live together in the same household (only in exceptional circumstances should the minimum distance not be adhered to)
- Mandatory face coverings
- Cable-car companies should ensure that 1-metre social distancing rules are observed, and this especially applies to aerial tramways. If necessary, restrictions on capacity should be implemented
- The 1-metre distance should be observed whilst queuing
- Additional recommendations are to increase frequency (timing) of the cars, and to ensure permanent ventilation in the gondolas or floor markings on aerial tramways



## THE AUSTRIAN FEDERAL ECONOMIC CHAMBER'S CABLE-CAR SECTOR GUIDELINES

Cable-car companies should put recommendations from the tailor-made instruction guide into practice so that different systems can be addressed. More information can be found [here](#) (German only)

## COVID-BOARD SALZBURGERLAND RECOMMENDATIONS

For optimal preparation for the coming winter, in addition to putting the above-named safeguards in place, the Covid-Board Salzburgerland also recommends implementing the following measures:

### Prevention

- Setting up the queuing area in such a way to prevent lots of people standing close together
- Training employees about current Covid-19 guidelines and precautions
- Appointing a Covid representative to plan and implement necessary measures. More information on [training can be found here](#) (German only)
- Employees who have direct customer contact should wear a face covering or be physically separated via an appropriate safety measure (e.g. plexiglass panels)
- Testing employees regularly for Covid-19

### The kiosk area and passenger transport



Wearing a face covering in the kiosk area, whilst queuing for lifts and cable cars in the valley and mountain stations and during lift- or cable-car rides



Information signs and loudspeaker announcements about wearing face coverings and maintaining a 1-metre distance



Ventilating the modes of transport during the ride (e.g. keeping the windows open in the valley station)



If possible, increasing frequency (timing) of cars



Regular disinfection of the modes of transport and sanitiser points at strategic points throughout the ski area

### Ski passes

- The ability to purchase and upload ski passes online
- Pick-up option for tickets purchased online
- Refund policy for unused ski passes or days in the event of a new lockdown (large ski areas)